

CORONAVIRUS DISEASE 2019 (COVID-19)

GUIDANCE FOR TRIBAL CASINOS AND HOTELS

Hotels and casinos can play an important role in preventing the introduction and spread of COVID-19. Collaboration and coordination with your local health department is encouraged. This interim guidance is intended to help Tribal casinos and hotels prevent the spread of COVID-19 among staff and guests.

- ▶ If a staff member or guest has been identified with COVID-19, seek guidance from local health officials to determine next steps.

WHAT YOU CAN DO¹

- ▶ Ensure you have a **communication plan in place** with staff and guests with information on the steps being taken by the casino or hotel to prepare and how additional information will be shared.
- ▶ **Identify essential business functions, essential jobs or roles, and critical elements within your supply chains** (e.g., raw materials, suppliers, subcontractor services/products, and logistics) required to maintain business operations. Plan for how the business will operate if there is increasing employee absenteeism or if these supply chains are interrupted.

RECOMMENDATIONS ON HOW YOU CAN PROTECT YOUR EMPLOYEES

- ▶ **Encourage sick employees who have symptoms of acute respiratory illness to stay home.** It is recommended that sick employees should not return to work until they are free of a fever (<100.4° F [37.8° C]) and any other symptoms for at least 24 hours without the use of fever-reducing or symptom-altering medicines (e.g., cough suppressants).
- ▶ It is recommended to **keep employees that are sick separate from well employees** and the public, and to **encourage sick employees to stay at home.**
- ▶ **Ensure the practice of handwashing strategies**, which can include washing with soap and water for at least 20 seconds or using hand sanitizer that contains at least 60% alcohol (if soap and water are not readily available).
- ▶ **Increase frequency of routine environmental cleaning** by disinfecting high contact surfaces (e.g., doorknobs, light switches, countertops). Use in accordance with cleaning product labels. Provide disposable wipes so that commonly used surfaces can be wiped down by employees before each use.
- ▶ Encourage employees who are well but have a sick family member at home with COVID-19 to notify their supervisor and refer to CDC guidance for how to conduct a risk assessment of their possible exposure.

RECOMMENDATIONS ON HOW TO PROTECT YOUR GUESTS

- ▶ Take steps to **limit the number of customers** in a single room/space to 50 or fewer.
- ▶ **Reaffirm the established standards for hygiene measures and environmental cleaning**, including handwashing, food safety, good hygiene, and routine cleaning practices.
- ▶ Monitor the outbreak, **coordinate with state and local health officials** to ensure timely and accurate information, and guide appropriate responses accordingly.
- ▶ **Set up procedures for activating and eventual discontinuance** of the company's infectious disease outbreak response plan, altering business operations, and transferring business knowledge to key employees. Work closely with your local health officials to identify these procedures.
- ▶ **Encourage social distancing standards** for non family members and make clear that family members can participate in activities together, stand in line together, etc.
- ▶ **Limit the number of people in lines.**
- ▶ **Eliminate events/marketing that target individuals that are at higher risk** of serious illness for COVID-19.
- ▶ **Eliminate nonessential/nonrelated services**, such as massages or other ancillary services cohoused in your venue that could increase customer flow above 50 persons in a single room/space.
- ▶ **Separate spaces on the gaming floor** into smaller components.
- ▶ **It is recommended for guests with respiratory symptoms to seek medical care.** If possible, provide masks for symptomatic individuals.

CLEANING AND DISINFECTION RECOMMENDATIONS²

- ▶ Increase frequency of **cleaning chips, shuffling machines, and other objects utilized in games.**
- ▶ Increase frequency of cleaning and/or **disposal of playing cards.**
- ▶ Increase frequency of cleaning and sanitizing per CDC Environmental Cleaning and Disinfecting Guidance of all **hard surfaces, including terminals and felt and vinyl surfaces of card tables and chairs.**
- ▶ **Increase cleaning and sanitizing frequency** of restroom and other high contact areas.
- ▶ Offer additional opportunities throughout the venue for persons to **reduce the spread of the virus through handwashing or sanitizing stations.**

CLEANING AND DISINFECTION RECOMMENDATIONS AFTER PERSONS SUSPECTED/CONFIRMED TO HAVE COVID-19 HAVE BEEN IN THE FACILITY³

- ▶ At a facility that houses people overnight:
 - ▶ Follow interim guidance for U.S. Institutions of Higher Education on working with state and local health officials to isolate ill persons and provide temporary housing as needed.
 - ▶ **Close off areas used by the ill persons and wait 24 hours, if possible, before beginning cleaning and disinfection** to minimize potential for exposure to respiratory droplets. **Open outside windows and doors** to increase air circulation in the area.
 - ▶ In areas where ill persons are being housed in isolation, follow Interim Guidance for Environmental Cleaning and Disinfection for U.S. Households with Suspected or Confirmed Coronavirus Disease 2019.

For more information on how to clean and disinfect, please follow the CDC guidelines at:

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

REFERENCES

¹CDC Interim Guidance for Businesses and Employers, Plan, Prepare, and Respond to Coronavirus Disease 2019. (February 26, 2020). Retrieved March 10, 2020 from <https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>

²CDPH Guidance for the Prevention of COVID-19 Transmissions in Entertainment Venues. (March 13, 2020). Retrieved March 16, 2020 from <https://www.cdph.ca.gov/Programs/OPA/Pages/NR20-021.aspx>

³CDC Environmental Cleaning and Disinfection Recommendations; Interim Recommendations for US Community Facilities with Suspected/Confirmed Coronavirus Disease 2019. (March 6, 2020). Retrieved March 10, 2020 from <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

