Local Dental Pilot Project Quarterly Report: Apr-Jun, 2018

California Rural Indian Health Board, Inc. 1020 Sundown Way Roseville, CA 95661

Jan Carver, MSHS, RDH Dental Project Coordinator 916-929-9761 Ext. 1308 jcarver@crihb.org

Alana Perez-White Health Systems Development Director 916-929-9761 Ext. 1300 awhite@crihb.org

Program Activities

The California Rural Indian Health Board (CRIHB) Local Dental Pilot Program (LDPP) partners with 11 Tribal/Urban Indian Health organizations, as well as with three Tribal Head Starts and one Women Infants and Children agency serving children ages 0-20 across 13 counties. CRIHB, as the lead entity, maintains communication with the participating sites and other relevant stakeholders. We work with each site's designated Oral Health Care Coordinators (OHCC), who are responsible for implementing our LDPP. We provide training and support to the OHCCs and the employees responsible for maintaining and accessing data from the Electronic Health Records (EHR).

Communication: The LDPP coordinator hosted an educational webinar in April with participating OHCCs and health care providers, continuing with the Care Coordination/Case Management Training. In May the coordinator hosted a check-in call to share progress and request information from the sites. The sessions were recorded for those unable to participate in the live sessions. The June webinar was canceled due to the move of the CRIHB offices.

Presentations: In May the LDPP coordinator presented at the annual Best Practices Conference for medical providers on the topic of *Dental Transformation Initiative Pilot for Medical and Dental Integration* and at the annual Dental Conference with Daniel Domaguin, LCSW on *Motivational Interviewing*.

Advisory Committee: We held our regular monthly advisory committee calls in April and June. In May we held a face-to-face advisory committee meeting in conjunction with the Dental Conference. The Coordinator presented the progress to date and solicited advice on addressing some of the challenges we have encountered in the program.

General Activities

| | Apr 2018 | May 2018 | Jun 2018 |
|--|----------|----------|----------|
| Advisory Committee meeting conference call | Χ | | Χ |
| Advisory Committee face-to-face (Feb & May) | | Χ | |
| Educational Webinar or Check-in for OHCCs | Χ | X | |
| Individual check-in calls | | | |
| Annual Best Practices Conference Presentation | | X | |
| Annual Dental Conference Presentation | | Х | |
| Annual Head Start In-service | | | |
| Email blasts | Χ | X | Х |
| DTI Challenge Awards | | | |
| DSC Newsletter | | | |

Individual Program Activities

| Program Site | Assigned OHCC | Attended Case Management Training | Site Visit | CRA Training | Meet or Exceed Annual GPRA Goal (July) |
|-----------------------------------|------------------|---|------------|-----------------|--|
| Chapa-De | Х | Χ | | 9/27/17 | N/A |
| Greenville | X | Χ | 1/26/18 | 9/27/17 | N/A |
| Karuk-Yreka | X | Χ | 5/31/18 | 9/27/17 | N/A |
| Karuk-Happy Camp | Х | IP | 5/31/18 | 5/31/18 | N/A |
| Lassen | X | IP | | 9/27/17 | N/A |
| Pit River | Х | Χ | | 9/27/17 | N/A |
| Round Valley | X | Χ | 10/8/17 | 9/27/17 | N/A |
| San Diego | Х | IP | 2/26/18 | 2/26/18 | N/A |
| Shingle Springs | X | Χ | 3/7/18 | 3/7/18 | N/A |
| Toiyabe-Coleville | X | IP | 4/6/18 | 4/6/18 | N/A |
| Toiyabe-Bishop | X | IP | 4/5/18 | 4/5/18 | N/A |
| Tule River | X | IP | 6/12/18 | 6/12/18 | N/A |
| Tuolumne Me Wuk | X | IP | | 9/27/17 | N/A |
| Tuolumne WIC | Χ | Χ | | 9/27/17 | N/A |
| Elk Valley Head Start | Χ | IP | 12/19/17 | 9/27/17 | N/A |
| Lytton Head Start | Χ | IP | 1/4/18 | 9/27/17 | N/A |
| Manchester/Point Arena Head Start | X | IP | | 9/27/17 | N/A |

Program Data

Self-Reported Data—1st Quarter 2018

| Program Site | # of Children Referred for Dental Services | # of Children Received Dental Services | # of Children Received Oral Health Education | # of Fluoride Varnishes Performed in Medical | # of Fluoride CRAs Performed in Medical | # of Completed Dental Treatment Plans |
|---------------------|---|--|---|--|---|---|
| Chapa-De | 244 | 85 | 22 | 10 | 22 | 49 |
| Greenville | 10 | 11 | 10 | 10 | 10 | 0 |
| Karuk-Yreka | 0 | 4 | 0 | 0 | 0 | 2 |
| Karuk-Happy Camp | 0 | 0 | 0 | 0 | 0 | 0 |
| Lassen | 1 | 1 | 1 | 0 | 0 | 1 |
| Pit River | 1 | 25 | 19 | 1 | 0 | 4 |

| Round Valley | 56 | 65 | 92 | 5 | 56 | 11 |
|--------------------------|-----|-----|-----|----|-----|----|
| San Diego | 5 | 0 | 5 | 1 | 5 | 0 |
| Shingle Springs | 20 | 11 | 20 | 14 | 19 | 7 |
| Toiyabe-Coleville | | | | | | |
| Toiyabe-Bishop | 7 | 14 | 14 | 13 | 14 | 0 |
| Tule River | 0 | 0 | 0 | 0 | 0 | 0 |
| Tuolumne Me | 18 | 7 | 28 | 8 | 28 | 11 |
| Wuk | | | | | | |
| Tuolumne WIC | 18 | 0 | 18 | 0 | 0 | 0 |
| Elk Valley Head | 3 | 5 | 50 | 0 | 1 | 0 |
| Start | | | | | | |
| Lytton Head Start | 0 | 2 | 0 | 0 | 0 | 0 |
| Manchester/Point | 0 | 0 | 40 | 0 | 0 | 0 |
| Arena Head Start | | | | | | |
| Totals | 383 | 230 | 369 | 62 | 155 | 85 |

Challenges and Obstacles

The biggest challenge this quarter has been that some of the Tribal Health Programs have lost their medical providers, and it has been difficult for them to recruit replacements. The OHCCs have continued performing their duties with temporary providers while replacements are sought.

At the end of each program year, programs can earn incentive awards for achieving increases in the number of children receiving preventive dental services versus the number receiving restorative treatment (the DTI Challenge awards). The challenge of gathering baseline data in order to measure improvement and pay DTI Challenge incentive awards continues. Though self-reported data is beginning to trickle in, we still do not have enough to determine results. Therefore these awards have not yet been given out due to the challenge of obtaining the data from the EHR of each Tribal Health Program. What data we do have indicates an increase in restorative procedures over preventive procedures. This is most likely due to the increase in referrals to the dental department of children who were not previously receiving care.

Progress

We have now completed the first twelve months of the program and are beginning to see some progress. With training completed at Tule River, Toiyabe, and Karuk-Happy Camp, we now have trained OHCCs at all sites. We have focused on urging the Tribal Health Programs to designate multiple medical assistants to perform the duties of OHCCs, with one of them designated as the lead for communication and reporting purposes. This has resulted in the entire medical department taking ownership of the program instead of relying on just one person trying to make it happen. We believe that this will result in sustainability of the program past the end of the pilot project.

Future Program Events

| July 3, 2018 | Training new OHCCs for Shingle Springs Tribal Health |
|--------------------|--|
| July 12, 2018 | Site visit with Lassen Indian Health Center |
| July 13, 2018 | Site visit and Health Fair with Pit River Health Service |
| July 24, 2018 | Monthly webinar |
| August 8, 2018 | Advisory Committee Call |
| August 10, 2018 | Site visit with Tuolumne County WIC |
| August 10, 2018 | Site visit with Tuolumne Me Wuk Indian Health Center |
| August 15, 2018 | Webinar with new medical provider at Lassen Indian Health Center |
| August 21, 2018 | Monthly webinar |
| September 12, 2018 | Presentation at the CPEHN Voices for Change conference |
| September 20, 2018 | Site visit and Health Fair with Tule River Indian Health Clinic |
| September 25, 2018 | Monthly webinar |
| September 28, 2018 | Site visit and Health Fair with Round Valley Indian Health |
| TBD | Training/Site Visit at Chapa-De Indian Health |

Expenses

The expenditures of this quarter totaled \$125,100.70. The bulk of this amount (\$75,024.99) went to Oral Health Care Coordinator salary reimbursements to the sub-contracted sites. Salaries for administration and Tribal Head Start staff totaled \$42,641.59. Building rental was \$2,115.70. There were \$4,418.42 in travel expenses for February's face-to-face advisory committee meeting and staff visits to program sites. See the financial statement on the following page.

California Rural Indian Health Board BUDGETARY PROFIT & LOSS STATEMENT

4101 LDPP YR 1 - PROJECT REPORT 7/1/17 - 6/30/18

| | 4101 LDI | r iix i - r | PROJECT | /11 // 1/ 1/ | - 0/30/10 | | CURRENT |
|------------------------------------|-----------------------------------|-------------------|-------------------------------------|-----------------|---------------------------|----------------|------------------------------------|
| | | PROJECT BUDGET | COSTS TO DATE 7/1/2017 6/30/2018 | VARIANCE | ENCUMBRANCES YEAR TO DATE | UNENCUMBERED | PERIOD COSTS 4/1/2018 6/30/2018 |
| 4101 - CDHCS-De | ental Transformation Initiative | 20202. | 17172011 0/00/2010 | 774474102 | TEMETO DATE | ONLINGOINDERED | 47 1720 10 0700720 10 |
| INCOME | | | | | | | |
| Grant & Contract Income | | | | | | | |
| | State Grant Revenue | \$2,618,338.00 | \$301,901.82 | \$2,316,436.18 | \$0.00 | \$2,316,436.18 | \$125,100.70 |
| | Total Grant & Contract Income | \$2,618,338.00 | \$301,901.82 | \$2,316,436.18 | \$0.00 | \$2,316,436.18 | \$125,100.70 |
| Total Income | _ | \$2,618,338.00 | \$301,901.82 | \$2,316,436.18 | \$0.00 | \$2,316,436.18 | \$125,100.70 |
| EXPENDITURES | | | | | | | |
| Payroll Expense | | | | | | | |
| | Salary & Wage Expense | \$442,037.00 | \$95,849.19 | \$346,187.81 | \$0.00 | \$346,187.81 | \$34,585.54 |
| | Taxes & Benefits | \$141,452.00 | \$21,605.65 | \$119,846.35 | \$0.00 | \$119,846.35 | \$8,056.05 |
| | Total Payroll Expense | \$583,489.00 | \$117,454.84 | \$466,034.16 | \$0.00 | \$466,034.16 | \$42,641.59 |
| Supply Expense | | | | | | | |
| | Office Supplies | \$1,760.00 | \$0.00 | \$1,760.00 | \$0.00 | \$1,760.00 | \$0.00 |
| | Total Supply Expense | \$1,760.00 | \$0.00 | \$1,760.00 | \$0.00 | \$1,760.00 | \$0.00 |
| Travel Expense | | | | | | | |
| | Staff Travel | \$26,820.00 | \$2,493.13 | \$24,326.87 | \$0.00 | \$24,326.87 | \$1,893.41 |
| | Advisory/Policy Council Travel | \$14,000.00 | \$2,814.55 | \$11,185.45 | \$913.03 | \$10,272.42 | \$2,152.89 |
| | GSA Vehicle Usage | \$0.00 | \$765.22 | (\$765.22) | \$0.00 | (\$765.22) | \$372.12 |
| | Total Travel Expense | \$40,820.00 | \$6,072.90 | \$34,747.10 | \$913.03 | \$33,834.07 | \$4,418.42 |
| Contractual Service Expense | | | | | | | |
| | Consultant - THP | \$0.00 | \$7,780.00 | (\$7,780.00) | \$0.00 | (\$7,780.00) | \$0.00 |
| | Total Contractual Service Expense | \$0.00 | \$7,780.00 | (\$7,780.00) | \$0.00 | (\$7,780.00) | \$0.00 |
| Board and T&TA Expense | | | | | | | |
| | Training Space Rental | \$0.00 | \$900.00 | (\$900.00) | \$0.00 | (\$900.00) | \$900.00 |
| | Incentives | \$72,000.00 | \$0.00 | \$72,000.00 | \$0.00 | \$72,000.00 | \$0.00 |
| | Total Board and T&TA Expense | \$72,000.00 | \$900.00 | \$71,100.00 | \$0.00 | \$71,100.00 | \$900.00 |
| Facilities, Fixtures & Equipment | Expense | | | | | | |
| | Building Rental | \$26,330.00 | \$7,712.18 | \$18,617.82 | \$0.00 | \$18,617.82 | \$2,115.70 |
| | Total | \$26,330.00 | \$7,712.18 | \$18,617.82 | \$0.00 | \$18,617.82 | \$2,115.70 |
| Direct Payment Expense | | | | | | | |
| | Sub-Contract Expense | \$1,893,939.00 | \$161,981.90 | \$1,731,957.10 | \$333,801.20 | \$1,398,155.90 | \$75,024.99 |
| | Total Direct Payment Expense | \$1,893,939.00 | \$161,981.90 | \$1,731,957.10 | \$333,801.20 | \$1,398,155.90 | \$75,024.99 |
| | | 44 (40 220 00 | 4204 004 02 | ha 24 < 42 < 40 | #224 5 14.22 | ¢1 001 731 05 | \$125,100.70 |
| Total Expenditure | es _ | \$2,618,338.00 | \$301,901.82 | \$2,316,436.18 | \$334,714.23 | \$1,981,721.95 | \$125,100.70 |