BACKGROUND
The California Tribal Epidemiology Center (CTEC) was established in 2005 to improve the health of American Indian/Alaska Natives in California by assisting in the collection and interpretation of health information. CTEC performed a needs assessment to learn how we can improve the resources and services we provide to tribal communities. The survey was distributed to health board members, tribal council members, Indian health clinic or program staff, and community members at a California Rural Indian Health Board (CRIHB) Board of Directors Meeting, as well as through email in the form of a SurveyMonkey link and a telephone survey. The survey contained various questions related to the understanding of CTEC, how valuable CTEC resources and services are, and about the future needs of the participant and their respective organizations.

There were a total of 49 surveys collected from October 2013 to February 2014. The majority of survey participants were Health Program Directors as they are the main users of CTEC resources and services. The findings from this evaluation will be used to guide CTEC's future work, including grant development, strategic directions, internal capacity building and technical assistance provision.

FINDINGS
The graph below shows the majority of health program directors were familiar and confident in the resources and services that CTEC provides. When participants were asked if they had any other comments regarding CTEC services, some expressed approval for our work while about 25% commented needing more information on CTEC.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Agree or Strongly Agree</th>
<th>Neutral</th>
<th>Disagree or Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>I consider CTEC a trusted source of information of American Indian and Alaska Native health.</td>
<td>67.8%</td>
<td>3.2%</td>
<td>29.0%</td>
</tr>
<tr>
<td>I am familiar with the purpose and mission of CTEC</td>
<td>74.2%</td>
<td>12.9%</td>
<td>12.9%</td>
</tr>
<tr>
<td>I am aware of the resources and services that CTEC provides</td>
<td>51.6%</td>
<td>22.6%</td>
<td>25.8%</td>
</tr>
<tr>
<td>I endorse the work of CTEC in the community whenever I get a chance</td>
<td>74.2%</td>
<td>16.1%</td>
<td>9.7%</td>
</tr>
<tr>
<td>I think that CTEC responds effectively to our technical assistance needs</td>
<td>42.0%</td>
<td>9.7%</td>
<td>48.4%</td>
</tr>
<tr>
<td>I think that CTEC provides quality information</td>
<td>77.4%</td>
<td>3.2%</td>
<td>19.4%</td>
</tr>
</tbody>
</table>
MOST VALUED/NEEDED RESOURCES AND SERVICES

The top 5 most valuable CTEC services and resources to health program directors’ and their organization are:

1. Data or Information in Fact Sheets
2. Biannual Newsletter
3. Project and Data Analysis Findings in Reports
4. The CTEC Website
5. Assistance Accessing or Analyzing Data

The top 5 CTEC resources and services of highest need for health program directors are:

1. Funding awards for small projects and trainings
2. Data or information in factsheets
3. Assistance accessing or analyzing national or local data
4. Project and data analysis finds in reports
5. Facilitating partnerships with local and state health departments for data sharing and quality improvement

COMMENTS FROM RESPONDENTS

“Not just a reliable source for Indian information, but there is value in their dedication and loyalty.”

“I’m not aware of all the services you offer and would be helpful to have a presentation of your services.”

“Need more education on CTEC to help understand the CTEC role better.”

FUTURE STEPS TO ADDRESS EVALUATION RESULTS

1. Promote CTEC resources and services by:
   - Continuing to present at community meetings, conferences, and health programs
   - Expanding our list serve and disseminating information on a regular basis
   - Continuing to make fact sheets, reports, health briefs, and newsletters available on our website
   - Updating the CTEC brochure to include resources and services
   - Providing training on topics of interest

2. Disseminate funding announcements (e.g. mini-grants) through our list serve

3. Continue offering technical assistance in accessing and analyzing data and expand technical assistance to include grant writing to help health programs acquire funding

To request the full report, please contact us at ryan.saelee@crihb.org or 916-929-9761.

Thank you for those who took the time to complete the survey.
Your answers will assist us in providing better resources and services to American Indians.