

# LEARN HOW TO WORK THINGS OUT BY TALKING THINGS THROUGH

IDRS' dispute resolution training will help you reduce conflict in your organization and provide you invaluable negotiating skills

Participants learn the art of persuasion and learn how to reach agreement with others on way that does not undermine their relationships. Not only does this increase their job satisfaction in the workplace but the organization as a whole becomes more productive and tension free. Managers spend much less of their time sorting out personnel conflict. When this training has been brought in-house and reached all or a majority of the staff, the entire culture of the organization has shifted.

IDRS has been conducting workshops on cross-cultural communication and negotiation skills for close to 20 years. We have brought this training to tribal governments, many types of Indian organizations (housing authorities, TANF programs, health clinics, departments of natural resources, etc.) and local, state, and federal agencies.

Register for the Leadership Track conducted by Indian Dispute Resolution Services, Inc. at Empowering Through Education CRIHB's 5th Annual Training Conference

Contact Nita Patel at [nita.patel@crihb.net](mailto:nita.patel@crihb.net) or call (916) 929-9761 x 1102 for more information

April 27-29, 2011 at Thunder Valley Casino

Register now at

[www.crihb.org](http://www.crihb.org)



**IDRS, Inc**

"Partnering with Tribes Since 1989"

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